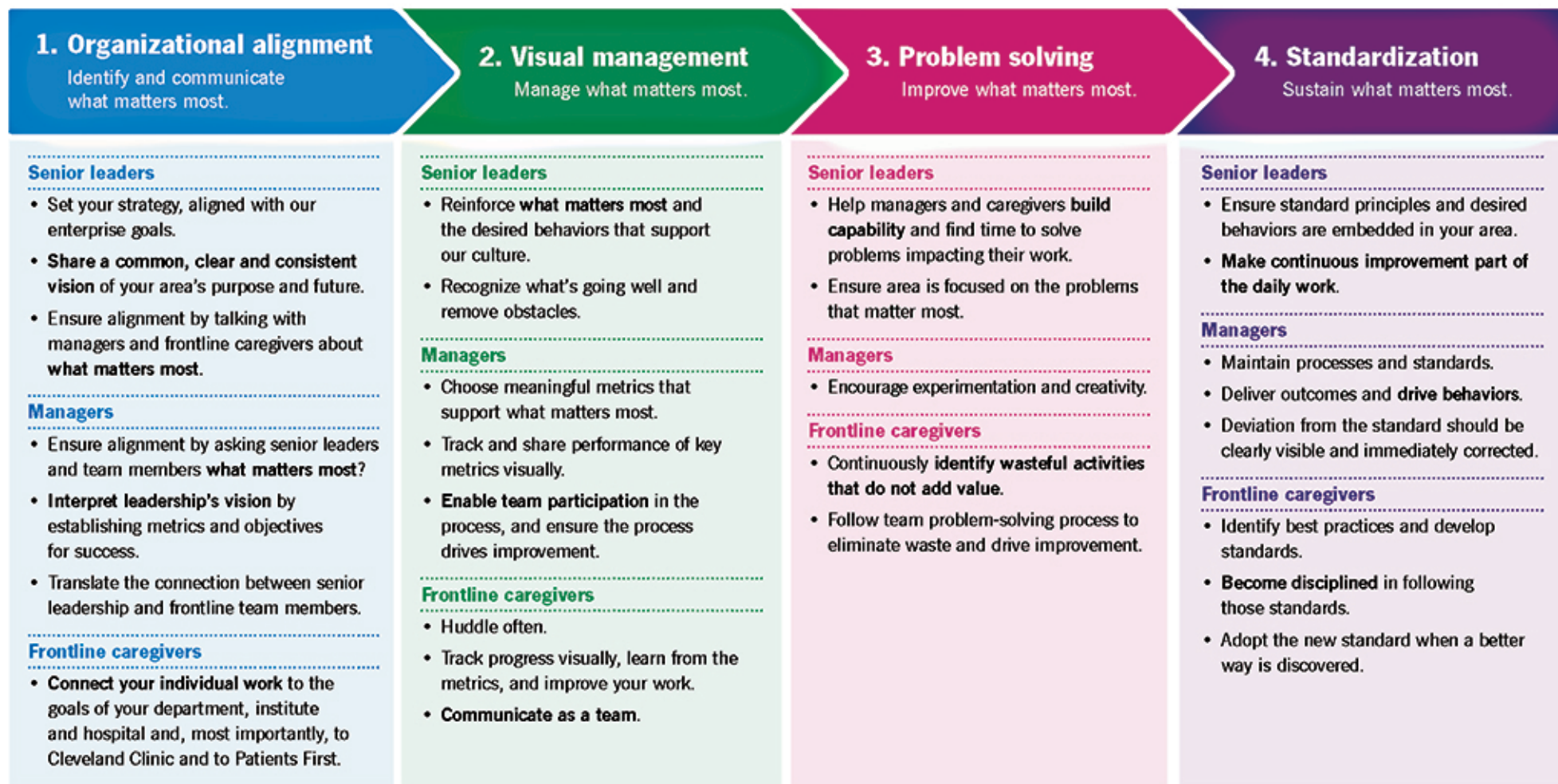




Cleveland Clinic Improvement Model (CCIM)

Your team can start building a Culture of Improvement by answering the question, **What matters most?**



© 2021 The Cleveland Clinic Foundation. All rights reserved.

Right systems. Right behaviors. Right results.

For questions, improvement tools or assistance, contact Continuous Improvement at improve@ccf.org.