

## Professional Practice Model Award for *Relationship-Based Culture Award* Enterprise Award

- Purpose:** Presented in recognition of significant contributions to build and promote strong relationships with patients, families, fellow caregivers and the community.
- Eligibility:** Any nurse employed at Cleveland Clinic for at least three years. The nominee must have achieved “commendable” or higher on their last annual performance review and have no corrective action in the last two years.
- Process:** Any caregiver, patient or volunteer may nominate. Submissions will be scored during a double-blind review based on evidence provided by completion of the nomination questions. Honorees will be announced during Nurses Week.
- Instructions:** Please **DO NOT** use the nominee’s name when writing details, but rather address as the **NOMINEE**. Answer each question completely, providing specific examples or descriptions as requested, including patient and other caregiver comments. When possible, provide quantitative data to support examples.
1. Describe how the nominee demonstrates leadership in providing patient-family-community centered care with empathy, respect, compassion.
  2. Describe how the nominee demonstrates the ability to positively influence the patient experience through shared decision-making.
  3. Describe how the nominee promotes wellness and a healthy work environment for their fellow caregivers.
  4. Describe how the nominee demonstrates inclusion and cultural sensitivity while meeting the needs of patients and families.