

CCRH Financial Assistance Policy

Appendix A

Basis for Calculating Amounts Charged to Patients

Cleveland Clinic Rehab Hospital utilizes the “look-back” method to determine the “amounts generally billed” (AGB) to individuals who have insurance covering other Medically Necessary Care. The AGB percentage discount applicable as of 1/1/2025 at our facility is 77.7%.

The amount was calculated using all claims allowed by Medicare (Traditional) having discharge dates from October 1, 2023 through September 30, 2024. Total expected payment from allowed claims was divided by total billed charges for such claims.

AGB was calculated using the Medicare fee-for-service approach for the Cleveland Clinic Rehab Hospital.