



Mentor Protégé Program

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PROGRAM INTRODUCTION

Overview

Cleveland Clinic's Mentor Protégé program supports business relationships between experienced partners and emerging businesses in the healthcare-built environment. Our program promotes growth, extends our local footprint, and sustains qualified suppliers in the healthcare market. Mentors train, network, and collaborate with protégés with guidance from Cleveland Clinic's Buildings + Design Team and through active participation on projects in the built environment.

If you are a new Cleveland Clinic supplier, you should have already completed the registration process through our supplier portal. As a registered supplier interested in doing business with Cleveland Clinic as a Mentor or Protégé supplier, you can begin doing business in accordance with the policies and procedures contained in the Project Requirements Playbook provided and linked to our website. As a potential Mentor or Protégé supplier, your company and its representatives are subject to adhering to policies and procedures. [Buildings + Design Project Requirement Playbook](#)



MISSION

To create and maintain a World Class healing environment for our patients, their families, and our fellow caregivers



VISION

We focus on transforming global healthcare design by providing a healing environment for patients, caregivers, and the communities we serve



MINIMUM CRITERIA

- Five (5) Years in Business
- Five (5) Employees
- Bonding Capacity
- Healthcare Experience preferred
- Insured (General Liability)
- Experience Modification Rate (EMR) = ? < 1.0 Safety Indicator

Diversity Categories

Businesses that qualify as diverse owned must obtain a third-party certification. Any third-party certifications acknowledging your diverse status are acceptable. Certified suppliers must renew their certifications when approaching expiration to ensure their diversity status is retained. If you qualify as diverse but are not certified, or if you have any questions regarding certification, please reach out to the Cleveland Clinic Supplier Diversity team for guidance and resources at supplierdiversity@ccf.org.

Our Supplier Diversity program ensures the dollars we spend and the partnerships we leverage drive economic impact throughout the entire business ecosystem. We strive to improve the economic health of the communities we serve – both directly and indirectly – by strengthening diverse suppliers through advocacy, education, and development opportunities. This includes businesses that are 51% owned and operated Minority Business Enterprise (MBE), Women Owned Enterprise (WBE), Lesbian, Gay, Bisexual, and Transgender Owned Businesses (LGBTQ+), Veterans / Service-disabled Veteran Business Enterprise (VBE/DVBE), and Historically Underutilized Business Zone (HUBZone). We also identify Small (SBE) and Disabled Owned (DOBE) Businesses.



SELECTION & ONBOARDING

Introduction

Cleveland Clinic's Mentor Protégé Program provides opportunities to emerging businesses to gain experience in the healthcare-built environment. Partnered with experienced businesses, protégé firms will have the opportunity to participate in various project phases while having access to Owner resources and others in the supplier eco-system.

Owner Champion

- A representative from Buildings + Design will be designated as main point of contact for the mentor and protégé throughout the process.
- Coordinates introductory call with mentor and protégé, reviews process and expectations.
- Collaborates with mentor and protégé to ensure all required information is provided.
- Provides overview of the Selection Checklist for protégé to complete.

Application Process

- Protégé Application [Click here](#)
- Mentor Application [Click here](#)
- Upon receipt and review of application, an Owner Champion will reach out to review application, outline the process with mentor and protégé, and set expectations for the Program.

Onboarding

- Owner Champion will orient mentors and proteges to the Cleveland Clinic and program. An introduction call or meeting will be scheduled at mutually convenient time to review overall application, acceptance into the program, and discuss matching process.
- Buildings + Design will review applicants annually and / or as capacity becomes available.
- Proteges will be contacted if they are placed on a waiting list pending next open opportunity.
- Champion will review progress with mentors and proteges on regular basis.